# 

# Training Courses



# About Keep Britain Tidy

We aim to keep Britain tidy. That means more to us than just picking up litter. It means creating clean beaches, parks and streets. It means creating sustainable practices and eliminating unnecessary waste. And it's about working with local people, businesses, organisations and public bodies to care for our community.

We are here to inspire the people of Britain to eliminate litter and end waste for now and future generations.

We fight for people's right to live and work in places they can be proud of and prosper in.

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# Keep Britain Tidy training

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Training is an essential component of organisational growth and success in the market place. It provides opportunities for your employees to broaden their knowledge, capabilities and skills within their job role. This can result in more efficient working and boost staff confidence.

As experts in the environmental field we can help solve your issues, by offering you a range of strategic and practical training courses to meet your needs.

Many years of working in the environment sector has shown us that training requirements can vary from organisation to organisation. As a result, we can tailor our courses to meet your specific needs.

All of our courses can be delivered virtually or face to face and are delivered by training professionals, who have a practical working knowledge of local environmental quality and waste issues. They are highly skilled in their area of expertise, approachable, supportive across all learning abilities and provide a professional and enjoyable learning experience.

Discounts are available to 'Expert' and 'Exemplar' Keep Britain Tidy Network members.

'Training Vouchers' are available, where you can bank money for the following financial year.

The training team would be happy to assist with any training enquiries, so please do not hesitate to contact us.

training@keepbritaintidy.org

# Legal and enforcement courses

Environmental crime is a prevalent issue, impacting many areas across the country. Enforcement can be an effective way to tackle this problem. If managed properly, it can act as a successful deterrent and result in cleaner streets. If managed badly, it can lead to ill-feeling and negative publicity.

Our courses steer you through the pros and cons of enforcement, helping you to tackle enforcement issues efficiently and tactfully while also cutting costs. All of our legal courses are delivered by an experienced and practicing solicitor, with a strong background in environmental legislation and enforcement.

These courses can be run in-house, or the hosting can be shared between a group of local authorities to keep costs down.

For more information, please contact the team on: training@keepbritaintidy.org or call 01942 612655/07966 491963

Discounts are available to 'Expert' and 'Exemplar' Keep Britain Tidy Network members.





# National enforcement academy

The National Enforcement Academy provides WAMITAB accredited training for enviro-crime enforcement professionals and aims to provide a common and consistent approach to enforcement across England. It allows for recognition of professional standards, by ensuring training is relevant and the knowledge and skills acquired on the course can be applied, immediately making an impact on the work of the officers.

#### Learning outcomes

By the end of the training, candidates will:

#### Day 1

- Understand the principles and challenges of working in an enforcement role

#### Day 2

- Understand the core principles of enforcement and procedures for issuing fixed penalty notices, as well as learning the law and enforcement tools for tackling local environmental quality issues

#### Day 3

- Implement and practice issuing fixed penalty notices, learn the law relating to waste crime and understand community impact assessments

#### Day 4

Identify the essential requirements necessary for inviting suspected offenders to attend a voluntary interivew (PACE) and practice interviewing suspects.
Understand the practical elements of preparing a prosecution case for trial

#### Day 5

- Explore the court process in a simulated environment to establish confidence and awareness for authentic cases



#### Duration

The traditional class-room version takes five days or we can deliver the course virtually via MS Teams or Zoom over 8 sessions (3 - 4 hrs per day)

#### What next?

On completion of the five day course, attendees will be required to complete an online test before being awarded a certificate. The accreditation will then last for 24 months at which stage candidates will be required to complete the refresher course, Enforcement Academy Continued Competence.

#### Who should attend?

This accredited course is suitable for existing or aspiring enforcement officers/practitioners responsible for environmental crime and waste management enforcement.

#### Contact the Training Team for a quote training@keepbritaintidy.org



# **Enforcement academy continued competence**

Enforcement Academy Continued Competence is an integral component to maintaining your WAMITAB Accreditation as an environmental enforcement officer. The Continued Competence course builds on the knowledge gained when you undertook the 5 day National Enforcement Academy and will include any changes to legislation within the last two years.

#### Learning outcomes

Candidates will receive an update on:

- Environmental legislation refresher and update
- Issuing Fixed Penalty Notices
- Simulated PACE interview
- Drafting witness statements
- Preparation of exhibits, case file and summons for prosecution
- Drafting a schedule of aggravating and mitigating circumstances of offending
- Consideration of environmental sentencing guidelines and application in practice

#### Duration

The traditional class-room version takes one day or we can deliver the course virtually via MS Teams or Zoom over 2 sessions (3 - 4 hrs per day)

#### The session will include;

The provision of best practice techniques and incorporate real life case scenarios to make the learning experience realistic for enforcement officers.

#### Who should attend?

Those delegates who have previously completed the 5 day Enforcement Academy and after two years need to return for an update. The course is also suitable for experienced officers and managers who are unable to commit to the full five days but want to update knowledge and skills.

Contact the Training Team for a quote training@keepbritaintidy.org Keep Britain Tidy Network member discounts are available





### Litter from vehicles Enforcement

Tackling litter louts who mindlessly throw rubbish from their vehicles can now be dealt with through new powers to impose Fixed Penalty Notices. This is a civil regime as the fine can be levied against the vehicle keeper. This one day course will clearly explain all the steps local authorities need to take to implement an effective strategy to carry out this important enforcement activity, as part of a broader approach in the plight to keeping our communities litter free.

When litter is thrown from a vehicle it can be difficult to identify the offender.

Legislation to tackle litter louts and those who mindlessly throw rubbish from their vehicles enables local authorities to issue a penalty charge notice to the keeper of a vehicle from which litter is thrown, even if the identity of the person who threw the litter cannot be established.

This course provides an in-depth understanding of the civil procedure, to include the appeal and adjudication process, which must be adopted by any local authority looking to include this enforcement tool in its armory to deal with litter and help improve environmental quality.

#### **Learning outcomes**

#### By the end of the training, candidates will:

- Fully understand the complexities of the civil procedure and layered appeals process for dealing with littering from vehicles.

#### Duration

The traditional class-room version takes one day or we can deliver the course virtually via MS Teams or Zoom over 2 sessions (3 - 4 hrs per day)

#### Who should attend?

This course is suitable for both civil and criminal enforcement officers, or anyone working in environmental, parking or licensing services.

Contact the Training Team for a quote training@keepbritaintidy.org Keep Britain Tidy Network member discounts are available



### Cleaning up the neighbourhood - vehicle issues

This one day course will provide a complete overview of legislation pertaining to powers for tackling vehicles issues in an attempt to clean up the neighbourhood.

#### Learning outcomes

#### By the end of the training, candidates will:

Possess an understanding of the legislative frameworks relating to the following acts and regulations;

- Clean Neighborhoods and Environment Act 2005
- The Local Government (Miscellaneous Provisions) Act 1976
- The Highways Act 1980
- Refuse Disposal (Amenity) Act 1978
- Road Traffic Regulation Act 1984
- Removal and Disposal of Vehicles Regulations 1986 (SI 1986/183)

Apply law effectively in the following areas:

- Nuisance parking
- Repairing vehicles on a road
- Abandoned vehicles duty, notice, custody and disposal
- Drafting & issuing fixed penalty notices

#### Duration

The traditional class-room version takes one day or we can deliver the course virtually via MS Teams or Zoom over 2 sessions (3 - 4 hrs per day)

#### Who should attend?

This course is suitable for environmental crime and vehicle crime enforcement officers carrying out frontline and office based enforcement roles.

Contact the Training Team for a quote training@keepbritaintidy.org



# Environmental legislation - cradle to grave and beyond

This one day course will provide a complete background and overview of environmental legislation in relation to waste crime, applicable to regulation and enforcement issues affecting street scene and local environmental quality.

#### Learning outcomes

#### By the end of the training, candidates will:

Gain an understanding of environmental crime in relation to applicable acts and regulations:

- The Waste (England & Wales) Regulations 2011
- Clean Neighbourhoods and Environment Act 2005
- Environmental Protection Act 1990

- The Environmental Protection (Duty of Care) Regulations 1991

- Control of Pollution (Amendment) Act 1989

- Understand how the legislative framework is applied in practice, including case law overview, drafting and issuing fixed penalty notices, strategy and partnership

Display practical skills in and understand the legal process for prosecution. Including evidence gathering and case preparation, PACE interview techniques & practice and the court process
Understand the powers of the court and sentencing guidelines

#### Duration

The traditional class-room version takes one day or we can deliver the course virtually via MS Teams or Zoom over 2 sessions (3 - 4 hrs per day)

#### Who should attend?

This course is suitable for Environmental Crime Officers carrying out both frontline and office based enforcement and other legislative based roles.

> Contact the Training Team for a quote training@keepbritaintidy.org Keep Britain Tidy Network member discounts are available



# **Dog fouling and control**

This one day course aims to provide a full overview of the law in relation to dog fouling and the relevant control mechanisms that can be adopted to manage local environmental quality.

#### Learning outcomes

By the end of the training, candidates will understand:

-Legislation in relation to dog fouling and control

- Options and solutions
- Public Space Protection Orders in practice
- Issuing fixed penalty notices theory and best practice
- Enforcement action collating evidence
- Preparing the prosecution case for trial
- Effective witness statements
- Court process, witness procedure and practice
- Court powers

#### Duration

The traditional class-room version takes one day or we can deliver the course virtually via MS Teams or Zoom over 2 sessions (3 - 4 hrs per day)

#### Who should attend?

This course is suitable for Enforcement Officers and any officers with authorisation to issue Fixed Penalty Notices in relation to dog related issues.

Contact the Training Team for a quote training@keepbritaintidy.org



# Issuing fixed penalty notices

This one day course aims to provide patrolling officers with a full understanding of the law in relation to Fixed Penalty Notices and the practical implications of issuing notices, along with the techniques required to prepare a prosecution case for trial.

#### **Learning outcomes**

#### By the end of the training, candidates will:

- Understand the options available for controlling offences in order to protect the local environment

- Understand the purpose of fixed penalty notices and their practical application

-Effectively manager incidents in their locality with case studies focusing on either litter and dog control or waste related litter

-- Know how to collate information for use against an offender

- Develop a case file for prosecution of an offender

- Create effective witness statements and know how to give evidence at trials

#### - Understand court powers and sentencing guidelines

#### Duration

The traditional class-room version takes one day or we can deliver the course virtually via MS Teams or Zoom over 2 sessions (3 - 4 hrs per day)

#### Who should attend?

This course is suitable for environmental crime and patrolling officers carrying out general patrolling duties and those issuing fixed penalty notices.

Contact the Training Team for a quote training@keepbritaintidy.org Keep Britain Tidy Network member discounts are available

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# Managing conflict - achieving co-operation on the street

This one day course will introduce the process of effective conflict management and give participants the knowledge and skills to identify and minimise risk.

#### Learning outcomes

#### By the end of the training, candidates will be able to:

- Define what conflict is
- State the behaviours that can contribute to situations of conflict
- Identify offective commen
- Identify effective communication skills, verbal and non-verbal
- Identify strategies effective in avoiding and defusing conflict situations

#### **Duration** One day

#### Who should attend?

This course is suitable for environmental crime and patrolling officers carrying out general patrolling duties and those issuing fixed penalty notices.

Contact the Training Team for a quote training@keepbritaintidy.org Keep Britain Tidy Network member discounts are available



# PACE - Police and Criminal Evidence

This one day course will introduce the essential requirements necessary for inviting suspected offenders to attend a voluntary interview.

#### Learning outcomes

#### By the end of the training, candidates will:

- Understand applicable legislative provisions and codes of practice required when interviewing suspects

- Apply the law and codes of practice

- Develop skills for interview structure and technique

- Understand pre-interview disclosure
- Conduct an interview and conduct issuing a caution
- Understand the role of legal representatives and third parties
- Prepare successfully for an interview
- Review evidence following interview
- Respond to challenges of interview evidence

#### **Duration**

The traditional class-room version takes one day or we can deliver the course virtually via MS Teams or Zoom over 2 sessions (3 - 4 hrs per day)

#### Who should attend?

This course is suitable for managers, investigators and staff involved in enforcement and prosecution where court proceedings may follow.

Contact the Training Team for a quote training@keepbritaintidy.org



### Scrap metal

This one day course will cover legislation applicable to scrap metal, offences and relevant enforcement.

#### **Learning outcomes**

#### By the end of the training, candidates will be able to:

- Outline the Scrap Metal Dealers Act 2013
- Demonstrate competency and awareness in the following areas:
- Documents and information for verification
- Scrap metal dealers licence
- Licence fee charges
- Offences and enforcement action

#### **Duration**

The traditional class-room version takes one day or we can deliver the course virtually via MS Teams or Zoom over 2 sessions (3 - 4 hrs per day)

#### Who should attend?

Anyone involved in dealing with scrap metal issues including local authority officers. managers or Environment Agency staff and responsible Police and enforcement officers.

Contact the Training Team for a quote training@keepbritaintidy.org

# Local environmental quality courses

The efficient management of local environmental quality services is essential for improving and maintaining cleaner, safer, greener neighbourhoods.

Our practical courses provide land managers and environmental officers with the knowledge and skills to manage environmental services effectively.

These courses can be run in-house, or the hosting can be shared between a group of local authorities to reduce costs.

For more information, please contact the team on: training@keepbritaintidy.org or call 01942 612655

Discounts are available to 'Expert' and 'Exemplar' Keep Britain Tidy Network members.





# **Monitoring street cleansing**

This one day course aims to provide delegates with the knowledge and practical skills to assess, grade and monitor standards of local environmental quality. It delivers an overview of requirements as set out in the Code of Practice on Litter and Refuse and links this to monitoring to ensure standards are being met. The course can be adapted to include bespoke elements relevant to your organisation.

#### Learning outcomes

#### By the end of the training, candidates will be able to:

- Identify the occurrence of litter, detritus, graffiti and fly-posting (or alternative elements if required)

- Identify various land use types
- Determine survey site dimensions over
- different land uses

- Differentiate between different standards of cleanliness in accordance with COPLAR

- Practice on-street grading for levels of litter, detritus, graffiti and fly-posting (or alternative elements if required)

- Record data

- Identify how information can be used to

inform service delivery effectiveness

#### Duration

One day

#### Who should attend?

This course is aimed at anyone carrying out local environmental quality monitoring including local authority staff, housing managers, Business Improvement District monitoring officers, or contractors wanting to track the level of service they are providing.

Contact the training team for a quote training@keepbritaintidy.org



# **Practical surveying refresher**

This half day course is a practical variation of our full-day Monitoring Street Cleansing training course, ideal for those who have previously attended the one day or are experienced and in need of an update to validate the consistency and accuracy of their practical surveying.

#### Learning outcomes

By the end of the training, candidates will be able to:

- Identify land uses
- Clearly understanding grading related to COPLAR
- (Code of Practice on Litter and Refuse)
- Be at the required standard to carry out
- local environmental quality (LEQ) monitoring

#### **Duration** Half day

#### Who should attend?

This refresher course is aimed at staff who carry out local environmental quality monitoring and have completed the one day training course or are experienced and already have a good understanding of the methodology.

Contact the training team for a quote training@keepbritaintidy.org



# **Creating kerb appeal**

Creating kerb appeal focuses on managing local environmental quality in your neighbourhood. This one day course aims to provide practical guidance on managing and maintaining estates and neighbourhoods by understanding people and behaviours, environmental issues and standards of cleanliness.

#### Learning outcomes

By the end of the training, candidates will be able to:

- Identify individual, social economic and environmental issues that have an impact on managing street cleanliness and service provision

Recognise the regulatory and legal requirements in managing neighbourhood standards and responsibilities
Identify measures of clean streets and implement

performance management tools

- Identify potential partnerships, stakeholders and how they can work together to improve neighbourhoods

- Define factors that are needed to develop strategies for improving neighbourhoods including education, engagement and enforcement

#### Duration

One day

#### Who should attend?

This course is suitable for people working in or responsible for estate management in the housing sector or local authority and community representatives who are involved in estate management.

Contact the training team for a quote training@keepbritaintidy.org



### **Frontline focus**

This popular half day course aims to engage and empower frontline 'streetscene' staff to be a strong face for the service and develop consistent standards for street cleaning and grounds maintenance teams.

#### **Learning outcomes**

By the end of the training, candidates will be able to:

Recognise the impact street cleansing roles have on public perception and satisfaction
Differentiate between different standards of cleanliness in accordance with legal requirements - COPLAR (Code of Practice on Litter and Refuse) and the A - D grading levels
Identify issues that can be dealt with to improve local environmental quality

#### Duration

One day

#### Who should attend?

This course is suitable for existing or new streetscene operatives responsible for street cleansing or grounds maintenance, or as a refresher session for experienced staff.

Contact the training team for a quote training@keepbritaintidy.org



# Leading the frontline focus

Leading the frontline focus links staff motivation to improving the streetscene environment. This one day course aims to consider the importance of engaging frontline staff in service delivery improvements through team leadership and consistency through grading standards.

#### **Learning outcomes**

By the end of the training, candidates will be able to:

- Recognise the impact street cleansing roles have on public perception and satisfaction

- Identify leadership skills to develop and empower operatives in the execution of their role
- Plan for improvement through partnership
- development and effective use of resources

- Differentiate between different standards of cleanliness in accordance with legal requirements – COPLAR (Code of Practice on Litter and Refuse) and the A – D grading levels

- Identify issues that can be dealt with to improve local environmental quality

#### **Duration** One day

#### Who should attend?

This course is suitable for existing or new streetscene team leaders or managers responsible for street cleansing and/or grounds maintenance.

Contact the training team for a quote training@keepbritaintidy.org



### Graffiti removal by hand

This course is designed for professional operatives who wish to gain competency in the removal of graffiti. It gives specific training in the use of powerful graffiti removal products.

#### **Course aims**:

The course aims to give participants suitable understanding and practical knowledge to be able to remove graffiti from various surface types using the most appropriate product, taking in to account the safety aspect of all works.

#### Course content;

- Risk assessment
- Site set up / close down
- Surface type identification
- Safe working practices
- Product identifcation
- Graffiti removal by hand

#### **Duration**

One day Delivery is on site or at our Training Facility.

#### Who should attend?

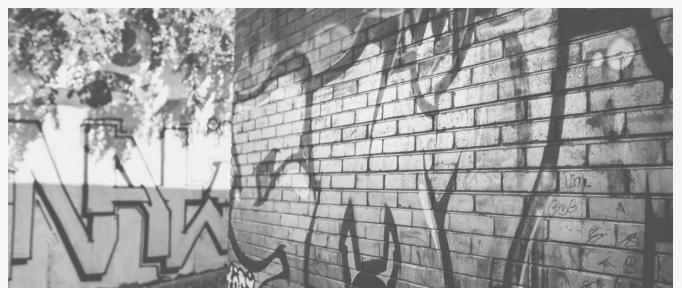
This course is suitable for existing or new streetscene team leaders or managers responsible for street cleansing and/or grounds maintenance.

#### Certification:

Upon successful completion of the course candidates workbooks will be externally verified and Certificated. Refresher course advised for every 3 years.



Contact the training team for a quote training@keepbritaintidy.org



# Graffiti removal by hand and pressure washer

This course is designed for professional operatives who wish to gain competency in the removal of graffiti. It gives specific training in the use of powerful graffiti removal products and equipment.

#### **Course aims:**

The course aims to give participants suitable understanding and practical knowledge to be able to remove graffiti from various surface types using the most appropriate product, taking in to account the safety aspect of all works.

#### Course content;

- -- Risk Assessment
- · Site set up/Close Down
- · Surface Type Identification
- · Safe Working Practices
- · Product Identification
- · Graffiti Removal by Hand
- · Graffiti Removal by Pressure Washer
- · Removal of Pressure Washer

#### Duration

One day Delivery is on site or at our Training Facility.

#### Who should attend?

This course is suitable for existing or new streetscene team leaders or managers responsible for street cleansing and/or grounds maintenance.

#### **Certification**:

Upon successful completion of the course candidates workbooks will be externally verified and Certificated. Refresher course advised for every 3 years.

Contact the training team for a quote training@keepbritaintidy.org



# Community engagement and education courses

Giving people a voice to influence real change in their neighbourhoods is vital to creating strong, united and prosperous communities.

We offer a range of courses that examine the practical ways to encourage and mobilise people to get involved in their communities and schools.

The courses we offer can provide residents with the confidence to take responsibility for issues in their area and become more involved in projects which improve their neighbourhoods.

For more information, please contact the team on: training@keepbritaintidy.org or call 01942 612655

Discounts are available to 'Expert' and 'Exemplar' Keep Britain Tidy Network members.





# Neighbourhood community champions

This one day course aims to provide delegates with ideas, tools, and practical advice on how to develop their own 'Street Champion Scheme' or community project using a 'How to' workshop approach.

#### Learning outcomes

#### By the end of the training, candidates will be able to:

- Define a scheme and develop plans for a scheme and its sustainability

- Determine the needs and management systems for working with volunteers

- Identify barriers and triggers for participation and ways and places to engage and recruit volunteers

- Identify the practicalities of running the scheme

- Develop marketing and publicity and online presence to reach a wide audience

- State the tools used to record, monitor and evaluate success

**Duration** One day

#### Who should attend?

The course is suitable for anyone involved in working with a community in areas of neighbourhood management, resident involvement, community group leadership, community education and awareness. Housing providers, local authorities, land managers, actionbased charities and community groups may also find this course highly relevant

Contact the training team for a quote training@keepbritaintidy.org



# Building community engagement

This one day course will provide delegates with practical guidance on how to increase community participation, inspire practical action and encourage people to take greater ownership and pride in their community.

#### Learning outcomes

#### By the end of the training, candidates will be able to:

- Identify potential triggers and barriers to community participation

- Analyse and use engagement group classifications to select messages and approaches

- Construct an outline framework to develop different approaches for varying sectors of the community

- Define what motivates community leaders and how to encourage others to follow them

- Recognise the practicalities in conducting community activity

- Utilise and apply tools covered in the course to support engagement

- Define factors that are needed to develop strategies for improving neighbourhoods including education, engagement and enforcement.

#### Duration

One day

#### Who should attend?

This course is suitable for anyone involved in working with a community in areas of neighbourhood management, resident involvement, community group leadership, community education and awareness. Housing providers, local authorities, local land managers, action-based charities and community groups may also find this course highly relevant.

Contact the training team for a quote training@keepbritaintidy.org



# Engaging young people in environmental projects

The one day course aims to provide tools to explore opportunities to effectively engage with young people and develop positive behaviours towards their local environment.

#### Learning outcomes

#### By the end of the training, candidates will be able to:

Identify and use existing environmental programmes
to engage young people (aged from early years to teens)
Identify partners who can support the involvement of

- young people in initiatives • Devise effective methods of communicating and
- campaigning to young people

• Develop a personal action plan for engaging young people using a range of scenarios (or delegates own pre-prepared scenario) Duration

One day

#### Who should attend?

This course is aimed primarily at those working for local authorities, housing providers or contractors with a responsibility for engaging with young people in positive environmental activities.

Contact the training team for a quote training@keepbritaintidy.org



# Why is perception different to reality?

The one day course aims to promote understanding of issues that can drive perceptions of place and equip delegates with practical tools to influence positive change in the way members of the public perceive your neighbourhoods, your organisation, and your service delivery.

#### **Learning outcomes**

#### By the end of the training, candidates will be able to:

• Explain why public perceptions of place matter

• Explain the perception/reality gap phenomenon and state the benefits of addressing this issue

• Develop engagement and communication strategies by applying the Keep Britain Tidy 'Scale of Deprivation' tool

• Use the Keep Britain Tidy 'Perception Wheel' tool to explain drivers affecting local perceptions and how to 'nudge' negative perceptions to positive

• Create an action plan for change by applying strategies and tools

#### Duration

One day

#### Who should attend?

The course is suitable for anyone involved in working in the public realm, local authority managers and officers particularly in a communication role or directly within areas of neighbourhood management, resident involvement, community education and awareness.

Contact the training team for a quote training@keepbritaintidy.org



### Eco-Schools Green Flag Assessor Training

Are you passionate about environmental education in schools? If so, you may be interested in becoming an Eco-Schools Green Flag Assessor. As a volunteer Eco-School Assessor you will visit schools in your area to help the Eco-Schools team assess whether a school has met the criteria to achieve an Eco-School International Green Flag Award.

#### Why become an assessor?

Assessing a school for the Eco-Schools International Green Flag award is a fun, inspirational and rewarding experience.

As the Eco-School Team desk assesses each application before any assessor visits, the assessor visits are seen as a way for pupils to show off all they have achieved when working towards the award.

Our one day training session and ongoing support will provide volunteer assessors with everything they need to confidently carry out an Eco-Schools Green Flag assessment.

#### Learning outcomes

By the end of the training, candidates will:

- Have a good understanding of the Eco-Schools programme
- $\cdot$  Be aware of the Green Flag award criteria
- Be familiar with the Green Flag Assessment requirements/process

#### Who should attend?

Anyone with a passion about environmental issues and education can attend.

Training is FREE to attend and lunch is provided. Assessments usually last between one and two hours.

We ask that volunteers commit to a minimum of two assessments each academic year.

Travel to Eco-Schools Green Flag assessments is reimbursed.

If you would like to arrange training in your area contact the Eco-Schools team on 01942 612614

eco-schools@keepbritaintidy.org



### How to Become a Successful Eco-School

This one day course offers an excellent opportunity for newcomers to the Eco-Schools programme to equip themselves with the knowledge and confidence required to introduce the programme into their schools. Delegates who are already involved in Eco-Schools may benefit from brushing up on their existing knowledge, sharing ideas and learning about the assessment process for a Green Flag Award.

#### Learning outcomes

#### By the end of the training, candidates will understand:

- How to successfully work through the International Seven Steps to Green Flag success

- Ways to fit the Eco-Schools programme into a 'real' working school while still balancing other school commitments

- The ten topics- sharing of best (and worst) practice - Ideas for actions and how to monitor and evaluate them

- How to complete the Green Flag application and prepare for an assessment visit.

#### Who should attend?

Teachers and other members of staff employed directly by an educational institute who are:

Interested in registering as an Eco-School.

Newly registered to the programme.

Progressing from Bronze/Silver award to their 1st Green Flag.

Multiple Green Flag schools in need of inspiration for a renewal.

Staff inheriting a multiple green Flag school, who don't know where to start!

Contact the Eco-Schools team for a quote on 01942 612614 eco-schools@keepbritaintidy.org



### **#LitterHeroes Workshop**

This one-day interactive workshop is aimed at your army of volunteers, community and friends of groups who give up their spare time to support local authorities in the task of cleaning up the streets to create a pleasant place to live, work and play. By investing in your volunteers you are showing them that you appreciate all the hard work they do for you and give them the recognition they deserve. This practical course will provide your volunteers/community and friends of groups with the skills and knowledge they need to organise, promote and deliver a successful litter pick or clean up event.

#### Learning outcomes

#### By the end of the training, candidates will understand:

• Identify what motivates people to get involved and how to engage the wider community

• Recognise how to build rapport, communicate effectively and avoid conflict

• Develop awareness of background relating to street cleanliness standards

• Be able to plan, promote and conduct a clean-up event

• Be able to record, collate and evaluate the event

Duration

One day

#### Who should attend?

This course is suitable for volunteers, community groups and friends of groups who volunteer their time to improve the local area.

> Contact the training team for a quote training@keepbritaintidy.org Keep Britain Tidy Network member discounts are available



### Parks and green spaces -Green Flag Award® Awareness training

This one day course aims to increase the awareness and benefits of the Green Flag Award® Scheme and consider how it can be used to deliver good quality parks and green spaces for your community.

The Green Flag Award® scheme encourages the provision of good quality public parks and green spaces that are managed in environmentally sustainable ways.

Over the past twenty two years the Green Flag Award® Scheme has helped to create public recognition of good quality green spaces. Covering a diverse range of spaces from urban parks to cemeteries, and in doing so has built significant growth and now includes award winning spaces not only in the United Kingdom, but across Europe and as far afield as Australia and New Zealand.

#### Learning outcomes

#### By the end of the training, candidates will be able to:

- Understand the benefits of the Green Flag Award® Scheme
- Appreciate it's application across a wide range of sites
- Identify how the scheme can be used in your situation
- Understand the application of the criteria used to assess sites
- Recognise the value of using the scheme for personal development

#### Who should attend?

Those engaged in the provision of green spaces including;

- Park Development Managers
- Green Space Managers
- Park Rangers
- Senior Park Rangers
- Park Managers
- Health and Wellbeing Managers
- Leisure Managers
- Street Scene Managers
- Infrastructure Managers
- Visitor Services Managers
- Portfolio Managers
- Contractor Services



Contact the Green Flag Award® Team for a quote on 01942 612602 greenflagaward@keepbritaintidy.org Keep Britain Tidy Network member discounts are available



# Bespoke training for recycling collection crews and housing estate caretakers

People tend to work better when they fully understand their role and purpose within the bigger picture. We can develop and deliver bitesize and bespoke recycling champion training packages for recycling collection crews, housing estate caretakers or other frontline staff involved within your waste management operation.

Modules can cover a range of learning outcomes, to include:

- Detail and explanation about what is accepted in your kerbside collections

- The process that recycling goes through to become new products

How recycling performance can have a significant effect on local authority budgets
The barriers to recycling and how they can be overcome **Duration** Depends on the content

#### Who should attend?

The course would be useful for those employed by local authorities, waste contractors and housing providers in a frontline operational role, such as recycling collection crews, contact centre staff and housing estate caretakers. Those who manage such staff may also find the course beneficial.

Contact the training team for a quote training@keepbritaintidy.org

# The Keep Britain Tidy Network

Is exactly that - a Network of organisations and their colleagues with a professional interest in managing place and improving place.

Whether you're working in the public, private or third sector, and whether you're a land manager or service provider, the Keep Britain Tidy Network provides you with a one-stop shop for identifying, developing and delivering solutions on land management issues.

#### What does the Network Offer?

Our network brings organisations together with a common purpose - to make places better. We do this by sharing expertise through events, legal updates, activities, online resources and training, along with celebrating and promoting success through awards and our annual conference.

It's a cost-effective opportunity for your staff to develop and grow in their roles and your organisation to improve its ways of working.

Members enjoy exclusive first access to our campaigns and solutions, invitations to exclusive events and a whole host of other membership benefits. including discounts on training.

For more information about the Network, please contact us;

network.enquiries@keepbritaintidy.org



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