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# STAFF PROVISION AND TRAINING

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## Staff provision and training

**Local authorities and waste contractors may at times need to increase their staff resource in order to deliver special projects like waste and recycling service changes and initiatives to boost recycling.**

Keep Britain Tidy can supply high calibre staff for short-term projects, taking care of recruitment, training, HR support and payroll services.

Keep Britain Tidy also offers a range of training courses to build the capacity of existing local authority and waste contractor staff to increase recycling. All training is developed and delivered by our expert team of project managers who all hold professional Training the Trainer awards.



### **Our courses include:**

#### **Increasing recycling - engaging with residents on the doorstep**

Doorstepping is a form of direct marketing that involves face-to-face conversations with residents on their doorstep about their waste and recycling services. This course provides delegates with the knowledge and practical skills to engage effectively with residents on the doorstep to increase recycling and tackle problem behaviour such as contamination.

#### **Increasing recycling - service champion training for crews**

Waste and recycling collection crews and household waste recycling centre operatives play a vital role in maximising recycling through the quality of their service and their interactions with residents. This course provides delegates with the knowledge and practical skills to act as service champions on the ground and engage effectively with residents in the course of their duties.

All training can be customised to meet specific needs and we can also deliver Train the Trainer sessions so future training can be delivered in-house.

“Keep Britain Tidy provided us with a project support officer for six months to assist with an inventory of recycling facilities across the borough. The officer was committed, engaged and produced high-quality work, which made a key contribution to our wider strategy. As Keep Britain Tidy took care of all recruitment, training and HR matters this allowed us to expand the team quickly and easily.”

**Nicholas Hannon,  
Environmental Strategy & Governance  
Manager, Slough Borough Council**

For further information, please contact **Keep Britain Tidy** at [enquiries@keepbritaintidy.org](mailto:enquiries@keepbritaintidy.org)

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