LOCAL AUTHORITY SERVICES
Better understanding your issues: research, monitoring and evaluation services

We provide a range of monitoring and evaluation services to support you to better understand the issues in your authority and to inform your future strategies.

- Local Environmental Quality Surveys – such as NI 195 or bespoke surveys
- Data analysis
- Participation monitoring
- Waste composition analysis
- Public perceptions research
- Behavioural research
- Bespoke research

What our clients say

“The focus groups with residents provided feedback and insight that has been invaluable in shaping a new recently-launched recycling campaign.”

London Borough of Newham

“The Keep Britain Tidy LEQ surveys are useful for benchmarking with other local authorities and focusing resources in hotspot areas. The results are meaningful because of the independent nature of the surveys.”

Richard Bradbury, Head of Environment Services, London Borough of Camden

For further information, please contact Keep Britain Tidy at:
01942 612655/612606 | network.enquiries@keepbritaintidy.org | www.keepbritaintidy.org | facebook.com/keepbritaintidy | @keepbritaintidy | @keepbritaintidy
Engaging your residents

As a trusted charity and experts in behaviour change, we can provide you with support to engage your residents about key issues such as:

- Increasing recycling
- Reducing food waste
- Reducing recycling contamination
- Changes to service
- Fly-tipping

Our waste insights team will create a bespoke approach for your residents depending on the objectives of the action and the community dynamics, utilising a range of approaches including:

- Community events and roadshows
- Doorstepping
- Volunteer programmes
- Short and longer-term community activities
- Campaigns
- Community co-design

What our clients say

“The Keep Britain Tidy team was knowledgeable, skilled and delivered high-quality conversations with residents to increase recycling and tackle contamination.”

Surrey County Council

“Keep Britain Tidy went the extra mile and the results speak for themselves – we saw a huge increase in food waste recycling.”

Royal Borough of Windsor and Maidenhead

Evidence-based behaviour change campaigns and interventions

Our campaigns and interventions are designed using behaviour insight and are robustly tested tackling local environmental quality issues from dog fouling and littering to fly-tipping.

Bin it for Good

Incentivises people to do the right thing with their litter by transforming bins into charity collection pots. Trials highlighted between 24-80% reductions in on-the-ground littering. Assets include social and bin stickers for ten bins.

£1,500 +VAT, plus donation of £900–£1,500 to your three chosen charities

Bin it or Take it Home

Addresses beach littering behaviours directly by highlighting that litter left around the bin can be damaging to wildlife and end up in the sea. Assets include social media assets, Correx signs, floor and bin stickers.

Prices start from £1,405 +VAT
Prices start from £660 +VAT for Network members
#BinTheButt
An awareness-raising campaign to highlight the link between cigarette butts dropped on the street or down the drain and the impact on the marine environment. Assets include social media and digital assets, posters and Correx signs.
£1,295 +VAT
£550 +VAT for Network members

#CrimeNotToCare
Campaign to increase residents’ awareness of duty of care when it comes to getting rid of their waste. More than 15% reduction in fly-tipping in partner areas. Assets includes social media assets, leaflets, posters, bin hangers and crime-scene tape.
£2,250 +VAT
£1,800 +VAT for Network members

Do it for your Dog
Using influencing behaviour change techniques, the dog is the messenger in this campaign to prevent dog fouling and hit home that dog fouling is unacceptable. This is a social media-led campaign. The starting package includes social and video assets.
Starting from £945 +VAT
Starting from £495 +VAT for Network members

Don’t Be a Tosser
An eye-catching campaign to tackle vehicle-related litter. Assets include Correx signs and a range of digital collateral.
Prices start from £1,200 +VAT
Prices start from £750 +VAT for Network members

#StillLittering
LEAVING ME IS LITTERING. TAKE ME WITH YOU!

It’s Still Littering
An intervention to tackle left behind litter or ‘careful littering’. In trial sites a 57% reduction of littering. Assets include social media assets, leaflets, signs, floor and window stickers etc.
Prices start from £1,950 +VAT
Prices start from £1,500 +VAT for Network members

We’re Watching You
Award-winning campaign to tackle dog fouling, with 46% reduction in dog fouling and some areas 100%. Assets include 40 x ‘glow in the dark’ signs and social media collateral.
£2,250 +VAT
£1,800 +VAT for Network members

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Training is an essential component of organisational growth and success in the market place. It provides opportunities for your employees to broaden their knowledge, capabilities and skills within their job role. This can result in more efficient working and boost staff confidence.

100% of people who have attended a Keep Britain Tidy training course rated both the training and the trainer as good or excellent. Keep Britain Tidy delivers a wide range of training courses and workshops for private and public sector organisations including local authorities, housing providers, business improvement districts, community stakeholders and schools across the country. All of our courses can be delivered on a regional or in-house basis.

What our clients say

“The National Enforcement Academy was really interactive and informative. The teaching style was perfectly pitched over the five days and it also gave the whole team an opportunity to network with other enforcement professionals. Overall, the team found the course really valuable, with the mock court session serving as excellent preparation and practice for the real thing.”

Les Walker
City of London

“An excellent training course containing a good mix of teaching, activities, video and discussion time. Well-led and informative – I would recommend it.”

Paula Morrison
Central Bedfordshire Council

Topics include:

- National Enforcement Academy – This WAMITAB-accredited enforcement training course is suitable for those responsible for enforcing environmental crime with the aim to develop a common and consistent enforcement approach across England. Specifically designed and created for LA enforcement officers, the course is five days long including a final day in court, working on a mock trial.
- Legal and enforcement – dog fouling, conflict management, issuing Fixed Penalty Notices, vehicle issues, environmental legislation and Police and Criminal Evidence (PACE)
- Community engagement – from LitterHeroes to Breaking Barriers, a variety of courses to support the local residents and local authority teams
- Crew training on recycling basics, the importance of their role in the public eye and practical monitoring and street cleansing
- Eco-Schools and youth involvement

Discounts available on request. Discounts available for Network members.

Accreditations, quality marks and awards

Keep Britain Tidy runs a range of environmental accreditation programmes in England on behalf of organisations such as FEE (the Foundation for Environmental Education) and MHCLG (the Ministry of Housing, Communities and Local Government).

Green Flag Award

The international Green Flag Award® scheme is the benchmark quality standard for the management of parks and green spaces. More than 1,900 sites fly the quality mark in the UK and the programme continues to grow internationally. It is now established in 14 countries across the globe. Winning parks are supported with significant PR and have the opportunity to take part in our People’s Choice Award, which every year attracts tens of thousands of votes from the Great British public.

Community Green Flag Award

The Green Flag Community Award is a special award open to green spaces that are managed by a community group as opposed to a statutory body or private landowner. All community green spaces are eligible to enter, as long as they are freely accessible to all and unlocked as much as possible. The scheme supports and encourages groups to take on the management of small green spaces within their neighbourhood. These awards are free to enter for community groups.

Blue Flag & Seaside Award

Blue Flag is the international standard for the best-managed beaches with excellent water quality and an environmental education programme. The Seaside Award recognises and celebrates the best beaches in England and celebrates the quality and diversity of our coastline. Every year we publicise the winning beaches to showcase and promote the best in British beach destinations.

Eco-Schools

Eco-Schools is the largest environmental education programme in the world with more than 19,000 schools now registered to the programme in England alone. Keep Britain Tidy can work with your local authority to enrol schools in your authority onto the programme with bespoke support and shared resources to encourage them to obtain the prestigious Green Flag.

Network Conference

Our annual conference and awards serve as a fantastic opportunity to showcase your organisation and raise your profile, providing great networking opportunities. There are currently ten award categories that local authorities can enter. The conference offers a variety of plenary sessions, workshops and inspiring speakers and the awards event in the evening celebrates local authority successes.

Neighbourhood Award

- Our Neighbourhood Award recognises and promotes the country’s very best social housing providers, it presents social housing providers with a clear framework against which they can be assessed.
- The award focuses on three areas:
  - Cleaner – streets, free of litter, rubbish, flytipping, graffiti and fly-posting, where people feel safe and children can play without fear.
  - Safer – well-lit neighbourhoods where people feel secure in their homes and are not plagued by noisy neighbours or anti-social behaviour.
  - Greener – communities with attractive and inviting parks and open spaces and where residents adopt more sustainable lifestyles.
Local authority Network

Our Network brings together organisations with a common goal – to make places better for everyone. We celebrate successes, share best practice, build relationships, learn and develop together. Join us and help raise standards across the sector.

There are three levels of Network membership available:

- Essential
- Expert
- Exemplar

Consultancy and strategic support

Keep Britain Tidy has extensive experience of working with local authorities to prevent litter, reduce waste and improve local places. We can provide bespoke support to your authority to develop litter or fly-tipping reduction strategies, undertake service reviews, and develop communication plans.

Why not get in touch with the team today to discuss your current challenges to see how we can help.

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<th>Membership Level</th>
<th>Price per Year</th>
<th>Benefits</th>
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| Essential        | £995          | 1 free place at all Network/Regional learning events  
- 1 ‘Ask the Expert’ opportunity  
- Unlimited access to ‘Ask the Network’  
- Full access to Network member area and resources library  
- Access to Surveying Litter App  
- Eligible to enter the Keep Britain Tidy Awards  
- Discounted customised campaign assets  
- Monthly and weekly news round-up in your inbox  
- Keep Britain Tidy ‘Network member’ digital asset – for social media  
- 1 free place at the Annual Network Conference  
- Access to Facebook Forum  
- Discounted training |
| Expert           | £1,995        | 2 free places at all Network/Regional learning events  
- 3 ‘Ask the Expert’ opportunities  
- Unlimited access to ‘Ask the Network’  
- Full access to Network member area and resources  
- Access to Surveying Litter App  
- Monthly and weekly news round-up in your inbox  
- Eligible to enter the Keep Britain Tidy Awards  
- Discounted customised campaign assets  
- Access to resource library  
- Discounted training  
- 1 free place at the Annual Network Conference  
- 1 free place at the Annual Network Awards inc accommodation  
- Annual 1-2-1 with Keep Britain Tidy  
- Keep Britain Tidy ‘Network member’ digital asset – for social media  
- Access to Facebook Forum |
| Exemplar         | £4,495        | 3 free places at all Network/Regional learning events  
- Unlimited access to ‘Ask the Expert’  
- Unlimited access to ‘Ask the Network’  
- Full access to Network member area and resources  
- Access to Surveying Litter App  
- Monthly and weekly news round-up in your inbox  
- Eligible to enter the Keep Britain Tidy Awards  
- Discounted customised campaign assets  
- Access to resource library  
- Digital Campaign Collateral for: #BinTheButt, Don’t Be a Tosser, #CrimeNotToCare  
- 2 free places at the Annual Network Conference  
- 2 free places at the Annual Network Awards inc accommodation  
- Annual 1-2-1 with Keep Britain Tidy  
- Discount on new applications for the Green Flag Awards  
- 1 free delegate on a regional training course  
- 10% discount on in-house training  
- Discounts on survey quotes  
- 1 APPG invite  
- Invites to social innovation events  
- Access to Facebook Forum  
- Keep Britain Tidy ‘Network member’ digital asset – for social media |